

Williams Janitorial

April 25, 2018

Chattahoochee Hills Charter School Mr. Chaz Patterson 9670 Rivertown Road. Chattahoochee Hills, Ga 30213

Dear Mr. Patterson:

Thank you for allowing Williams Janitorial to submit the following bid. We are confident in our reliability to supply, and conform to your cleaning matrix specifications and to provide the best services for Chattahoochee Hills Charter School.

Williams Janitorial welcomes the opportunity to provide your facilities with the extra special attention and detail that you demand. Chattahoochee Hills Charter School shall receive the full benefits of our commitment to provide professionally cleaned facilities that meet your standards of excellence. We are confident that this qualifications statement will demonstrate our experiences, and management to generate the superior service that is expected.

Sincerely,

Tim Williams

Chief Executive Officer

Meeting the Needs

We provide the security of a clean environment.



Experience

With over 14 years of proven service and quality, our services are second to none. The facilities we clean range in size from 50 thousand to 1 million square feet for a cumulative total of more than 1 million square feet. Our services includes but are not limited to general commercial cleaning, carpet cleaning, hard surface floor care, trash disposal, window washing, wall cleaning, and many other specialty cleaning services.

Quality Customer Care

Williams Janitorial understands that the needs of your clients are of the highest priority. We realize that your ability to provide effective quality care to your customers is directly impacted by the cleanliness and safety of your facility. With over 100 fulltime, part-time, and contract employees, Williams Janitorial offers a proven record of accomplishment of experience and superior service. Employees are trained and constantly updated on the latest cleaning techniques.

Facility Image

In today's world of customer care, image is not a superficial concern. The perception that your staff, regulatory agencies, and above all your customers have of your facility is crucial to their confidence in the professionalism of Chattahoochee Hills Charter School. Cleaned and properly maintained floors, immaculate public restrooms, orderly supply closets, sparkling windows and sanitary food service areas convey Williams commitment to provide a well managed and safe environment for everyone.

Safety & Regulatory Compliance

Every aspect of our housekeeping and environmental service program includes product and procedure training. Quality supervision and detailed inspection is designed to assist you in achieving full safety and regulatory compliance. In turn our procedure can reduce risk associated with injuries in the work place. Williams Janitorial uses intensive regulatory standards to maintain a clean, aseptic, and attractive environment in which to live and work.

Williams Janitorial Business Protection Plan includes: General Liability, and Employers' Liability, Excess Liability Umbrella, and an Employee Dishonesty Crime Policy.



April 25, 2017

Williams Janitorial provides the Ron Clark Academy with top notch service

The Ron Clark Academy depends on the Williams Janitorial team to provide high quality cleaning service and they over-deliver each time. Our classrooms, hallways, bathrooms, and common areas are spotless each day and we owe a great deal of this impeccable look to our partnership with the best in the business—Williams Janitorial.

Their team members are always friendly and professional, and they connect instantly to the culture of our school. With hundreds of visiting educators traveling to Atlanta each week to be trained in our facility, we depend on a skilled team to deliver superior service on a consistent basis, and this is exactly what the Williams Janitorial team provides each day.

Staff, students, and parents regularly comment on the cleanliness of the Ron Clark Academy facility and their individual classrooms. We are confident that the William Janitorial team is the very best in commercial janitorial services; we're proud to have a partnership with the leader in the business, and we highly recommend their services.

Regards,

Kirk Brown

Senior Director of Development



6630 Camp Street Riverdale, GA 30274 770-892-1644 office

To Whom It May Concern:

It is with great pleasure that I write this letter of support for Williams Janitorial. For the last two school years, Utopian Academy for the Arts has utilized the services of Williams Janitorial.

Their work at Utopian Academy for the Arts provides a clean and sanitized environment for our scholars. The Williams Team consistently displays unparalleled professionalism, flexibility, competitive rates, and dependability. We rely on our partnership in the care and aesthetic upkeep of our school's campus.

On behalf of our school community at Utopian Academy For The Arts, we are honored to support and highly recommend their services.

Sincerely,

Artesius Miller

Founder & Executive Director



Kelly Proctor 1680 Tullie Circle Atlanta Ga. 30329 404-929-8767

To whom it may concern,

Williams Janitorial has been cleaning urgent care centers for Children's Healthcare of Atlanta for A little over a year now. When we hired Mr. Williams to do our janitorial work we were in somewhat of a bind and had to get him started almost without notice. Mr. Williams took on the challenge and without any flaws had our centers looking great in no time.

In February Mr. Williams bid on doing ALL of our offsite and office Park cleaning. Mr. Williams won the bid and has took on 18 urgent care centers, 14 office park buildings, and 1 Distribution Center. Williams Janitorial has done a wonderful job with the transition of all of this work and our buildings look outstanding. Mr. Williams has gone above and beyond on our cleaning matrix and has even put 3-Day Porters in place for us.

I get phone calls and emails daily on the good job that Williams Janitorial is doing, and for a hospital environment to compliment housekeeping, that is quite an accomplishment. Williams Janitorial is very professional and extremely customer service oriented. I only have to make one phone call when I have a special request, and I know that the work will be done. I do not have to follow behind them and check on them.

The quality of work that Williams Janitorial does is second to none and I highly recommend them to anyone who is serious about the quality of cleaning in their buildings. I look forward to a long future with Williams Janitorial, and I know that all of my staff and co-workers feel the same way.

Kelly Proctor Engineering Manager

Children's Healthcare of Atlanta



EXHIBIT A

General O	ffice /	Kitchen	or Clas	sroom	Areas:
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- Empty all trash cans and replace dirty can liners if applicable.
- ☐ Wipe down the inside and outside of dirty trash cans.
- ☐ Empty and damp wipe all ashtrays.
- Thoroughly feather dust/ wipe down all visible horizontal surfaces of desks, tables, file cabinets, and obvious furnishings to eliminate dust and liquid rings. Wipe down sinks and polish chrome. (No dish washing.)
- □ Clean glass door of all entrances, and spot clean adjacent partition glass.
- Dust mop/ sweep all applicable floors with untreated dust mop/ broom.
- Damp mop all tile and linoleum floors to clean spills and soil.
- ☐ Thoroughly vacuum all carpeted areas.
- ☐ Spot clean carpet (Immediate spots)

Restrooms:

- Clean and sanitize all basins to remove soap scum and dirt, and polish chrome work.
- Spot clean adjacent partitions or walls around basins to remove splash marks.
- ☐ Clean all mirrors to remove all finger prints and splashes.
- Clean and sanitize inside and outside of all toilets and urinals, and polish chrome work.
- Clean and sanitize both sides of toilet seats.
- Clean applicable shower stalls.
- ☐ Empty and sanitize all sanitary napkin receptacles.
- Restock paper towels, toilet tissue, and hand soap.
- ☐ Sweep floors.
- Damp mop and sanitize floors

Storage Closet:

- ☐ All equipment and supplies are stored in an orderly manner.
- ☐ Mop buckets are clean and emptied.
- Mops are cleaned, sanitized, ring dried, and properly hung.
- ☐ All trash is removed.
- □ Cleaning materials and chemicals are properly labeled and appropriately stored.
- Floor is clean.
- Materials and chemicals list is updated posted in storage closet.

Customer Service Report (CSR):

☐ List and describe any obvious inoperative or defective items that may affect the security, maintenance, or effectiveness of this facility:

Weekly:

☐ Dust all exposed fire extinguishers, pictures, blinds and window seals.

Monthly:

Dust high reaching areas and air vents, damp wipe all light switches and telephone receivers in reception area to remove fingerprints and smudges.

Today's Date:Cleaning Tech initials: Fiel	ld Supervisor initials:	
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Cost Analysis

Contract Start Date: August 1,2018

Company Name	# of Days	Amount			
Chattahoochee Hills Charter School	5 days per week	\$4,200.00 per month			

Total Monthly Amount Due:

\$4,200.00

Note: Monthly quote does not include paper supply of goods such as hand paper towels, hand soaps, toilet tissue paper and sanitary napkins, nor trash can liners. All such items are negotiable upon request.

Quote includes for regular maintenance:

✓ General housekeeping. (Exhibit A)

Additional services: (Recommended during initial cleaning)

- ✓ Resurfacing VCT tile floors @ \$0.35 per square/foot recommended twice per year.
- √ Window Cleaning @ \$3.00 per pane.
- ✓ Carpet cleaning @ \$.15 per square/foot.

Either party may terminate this agreement by providing the other party with thirty (30) days written notice of their intention for any reason. Should this agreement be terminated by either party, it is agreed that the payment in full for all services rendered to the date of termination shall fully satisfy all claims. Agreement is binding for lyr, which renew under the same terms each year following:

Acceptance of Proposal Signature:	
Date:_	

Contact: C Patterson: Chattahoochee Hills Charter School: 678-466-7300



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 08/15/2017

THIS CERTIFICATE IS ISSUED AS A WATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

important: If the certificate holder is an ADDITIONAL insured, the policy(les) must have ADDITIONAL insured provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

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POLICY PRO-							PRODUCTS - COMP/OP AGG	4	0,000
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